



Nuga Pediatrics of Lenawee, PLLC

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The following statement explains the Financial Policy of Nuga Pediatrics of Lenawee, PLLC (NugaPeds). Please read thoroughly then, sign and return to us prior to your child's treatment.

- All patients should provide accurate and complete personal and insurance information prior to being seen by the doctor.
- All applicable co-pays, personal balances, both current and prior, are due at time of service.
- We accept cash, money order, check or credit cards (Visa, Master Card and Discover Card)

Usual and Customary Rates

We are committed to providing the best treatment for our patients and we charge what we believe to be reasonable and customary fees for our region and specialty. Unless we have a contract with your Insurance Company, you will be responsible for any balance remaining if your Insurance Company uses a different fee schedule.

Regarding Insurance

Please be aware that some services provided may be non-covered services by your insurance company. Parents/guarantors are responsible for balance not covered by their insurance company. If a parent has no insurance or if the insurance company does not cover a service, the parent agrees to pay for the service in full within 30 days of either the service or the denial from their insurance carrier. Payment arrangements maybe made with our billing office. If you are unsure of your benefit, please note that it is your responsibility to contact your insurance carrier or employer's Human Resources office.

We will bill both your primary and secondary insurance carriers, provided you give us both carriers current information at the time of service. Many insurance carriers require Co-pay at the time of service. Contractually we are required to collect the co-payment. If you do not make your co-payments, we reserve the right to add a billing fee to your account. *This fee is not covered by insurance so it will be your personal responsibility.*

Missed Appointments

We require no less than 24 hour notice when cancelling or rescheduling appointments to avoid charges. Last minute cancellations or reschedules still result in lost appointments (if initiated less than 2hours from scheduled appointment time) Please help us serve you better by keeping your scheduled appointments.

Missed Appointment Fees and Billing Fees:

Rechecks and sick visits - **\$35.00**; Well child visits, Complex check-ups or Consultation - **\$50.00**; Accounts not paid in full will include an additional **\$10** billing fee.

Returned Checks/ Past Due Accounts/ Collection

In the event that your check is returned to us from your bank we charge your account a \$35.00 fee. Overdue accounts will be referred to a collection agency. Should your account be placed with a collection agency you will be responsible for all agency and/or legal fees that may accrue.

Personal Disputes/Custody

Inasmuch as we appreciate the difficulties involved in divorce and court orders, NugaPeds will not participate in the disputes between divorced parents. We will look to the custodial parent for reimbursement of any amounts owed to our clinic. Court orders on health care coverage are an issue for the parents and the court system; **under no circumstance will NugaPeds be involved in such issues.**

I have received and read the Credit Policy of Nuga Pediatrics of Lenawee, PLLC; I accept this policy for treatment of my child with NugaPeds. I hereby authorize NugaPeds to charge my credit care for any current or past due personal balances) upon receiving my verbal or written permission.

First Name

Last Name

Signature of Parent / Guardian

Date