

Nuga Pediatrics of Lenawee, PLLC

901 Kimole Lane Suite B-2, Adrian, MI 49221

Tel: 517 265-1981; Fax: 517 263-1001,

Dear Parents,

Welcome to our practice.

Thank you for choosing Dr. Adenuga as your child's Pediatrician.

We pride ourselves at NugaPeds with being dedicated to providing our patients with the best care available. Going to the doctor should not be a scary experience for your child and that is why we do our best to make every visit comfortable and relaxing not only for the child but the parents as well.

The information provided herewith will help you familiarize yourself with our practice expectations and policies.

At the time of your appointment you will need to present your insurance card to the registration staff for insurance verification.

Please be sure to contact your insurance carrier and make necessary changes to your PCP if you are enrolled in an HMO program.

The Frontdesk clerk will be setting you up with access to our patient portal at

www.portal@nugapeds.com

On the Portal you can review your visit, view and print your child's immunization record, view your account balances, send non emergency communication to our office and so much more.

Also visit our website www.nugapeds.com for a wealth of resources, while there check out our latest addition the "**Symptom Checker**" (information provided in these resources merely serve as educational resources; they do NOT replace bringing your child for a thorough objective assessment by the doctor; that can only be achieved by bringing the child in for an office visit).

Like us on Facebook and follow us on Twitter.

Once again, thank you for choosing Dr. Adenuga and the Nuga Pediatrics team as your child's health care providers.

Sincerely,
The NugaPeds Team

Please present your Insurance card to the front desk clerk.



We Care. God Heals!

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While you are waiting to see the doctor we would like to explain our billing and collection procedures. If you have any questions after reading this, please do not hesitate to contact one of our billing representatives at the business office for further clarification.

Many parents/guardians have some form of commercial Insurance and have chosen to include their children on their policy.

It is very important that you confirm with your company Human Resources dept or the Insurance Company directly that your insurance policy is active and that your child has indeed been added to the policy at the time of this office visit.

Services rendered when your insurance is inactive or when inaccurate Insurance information is given to our office will be expected to be paid in full by you within 30days of rejection by the Insurance Company.

Some insurance companies depending on your benefit contract may not cover all hospital, office and medical charges, these are known as non-cove services and are the patients responsibility.

Deductible and other out of pocket expenses are dictated by your Insurance Company and are required to be paid directly to our office (this is separate from your premium which is paid to the Insurance company.

We will always do everything within our power to bill and receive reimbursement from the insurance you have provided us. In the event that we do not receive payment from the insurance company after 2 or more attempts we will have no choice but to turn over the bill to you for direct payment

Failure to pay your co-pays, deductibles and co-insurances is a violation of your Insurance contract. It is your responsibility to know what services your insurance company will cover for your child. It is also your responsibility to keep track of your deductible and out of pocket requirements as stipulated by your insurance company. Unfortunately we do not always have access to that information until after you have maxed out on certain allowed services as we are probably not the only provider your family utilizes. To avoid finding out after the fact that you have maxed out on your allowed services we advise that you keep records of your various usage or contact your insurance company, prior to your child's visit to our office.

We require that all charges must be paid in full at the time of service. Failure to pay at the time of service will incur an additional \$10.00 charge for every bill that has to be sent out to you.

We will make no more than 3 attempts to collect all unpaid balances after which all unpaid balances will be turned over to an external collection and reporting agency.

If you are enrolled in an HMO program please be sure to contact your Insurance carrier and make you have Dr. Adenuga listed as the Primary Care Provider (PCP).

Once again thank you for choosing Dr. Adenuga and Nuga Pediatrics as your child's health care provider.



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